

**No refund /Cancellation is allowed for online payments.**

Payment through online payment facility is final no cancellation or refund is available since the money received is credited in the ledger of applicant immediately after a payment is processed.

**Hardship Exceptions**

Exceptions to the Refund and cancellation policy may be granted for hardship cases at the discretion of the Nagar Ayukt of related Nagar Nigam.